

Brian D. Scheur, MPA
Executive Director
The Bristol
477 Hungry Harbor Road
North Woodmere, NY 11581

January 16, 2011

Dear Brian,

My mom, Wilma "Dinny" Lotringer, moved into The Bristol just about three weeks ago. Thanks to you and your staff, she has made a wonderful transition not only from New Jersey to New York but to a new residence as well. Marilyn Catic, Director of Community Relations and Joan Siegel, Director of Resident Relations, were instrumental in Mom's selecting The Bristol as her new home. They greeted her with warmth and understanding about this change of life status. They have been receptive to my questions and mom's requests. I have chatted with Joan several times as she "makes her rounds" among the residents, whom she knows well (and by name). Linda, your receptionist who greets visitors with a smile and answers the phone always with a pleasant, cheerful tone, is also an asset to The Bristol.

The activities you offer, led by Dana Mori, Activities Director, provide a structure for the day that everyone requires, whether in retirement or not. Mom's grandchildren (avid proponents of exercise) are thrilled that she enjoys the daily exercise class. She loved the piano player who entertained recently, the discussion of political cartoons, and Shabbat services. To quote her, "My mom and dad would be so proud that I attend services on Friday." Bingo is a favorite (where she maintains a daily tab of wins and losses). What a thoughtful gesture to hold a special event, the new residents' tea for the "newcomers" in your beautiful private dining room.

When I left her in your very capable hands, I felt as if I were leaving a transfer student at a new college. Some time would be necessary to meet new friends and to adjust to different routines. Mom loves her dining companions and has already introduced me to a number of new friends. You offer a wide variety of choices for breakfast, lunch, and dinner, and Mom has already selected her favorites.

Thank you for your attention to Mom and to her transition at The Bristol. I am most appreciative.

Sincerely,

Evie Dieringer